

## **Water Softener – Submerged**

If your water softener or water treatment device was fully submerged in the flood water it needs to be isolated from the plumbing immediately to reduce the risk of cross contamination. A water softener has a direct connection to your potable water source. Isolate the water softener from the plumbing by either using the factory bypass valve or the 3 valve bypass plumbed into the water lines if the unit has one. If your water softener does not have a bypass valve of any sort, then it needs to be removed from the water lines by cutting it out of the plumbing system. Have the isolation done by a professional qualified water technician to ensure the proper disconnect of any potential cross contamination. EcoWater Systems Calgary will provide proper disconnection of the water softener free of charge to those that require it due to complete submerge of flood waters.

If you require further information or need to have your unit disconnected by a qualified Certified Water Technician from EcoWater Systems Calgary, use the contact us page on our website or click the link below. <http://ecowatercalgary.ca/eco-water-systems-calgary>