

Boil Water Alert

If your municipality has issued a boil water alert and you have water treatment equipment in your home you will need to sanitize the equipment once the boil water alert has been rescinded. Below are instructions on how to sanitize a water softener, if you have one, after the alert has been rescinded.

- 1) In a clean pail mix one gallon of water with $\frac{1}{4}$ cup of regular household bleach and pour directly into the salt area of the brine tank. If possible pour into the brine well of the salt tank. ***Do not use more than $\frac{1}{4}$ cup of bleach as you can do damage to the water softening resin if the bleach concentration is too high***
- 2) Wait 10 minutes and then initiate a manual regeneration of the unit. The brine solution and bleach mix will be drawn into the unit during the brine draw cycle and the potable water area of the water softener will be sanitized.
- 3) If you wish to you can wait one hour after the regeneration cycle has been completed and repeat steps two and three one more time. It is recommended to only repeat steps one and two once.

Drinking water systems are more involved in properly sanitizing after a boil water alert has been rescinded. You need to change any and all filters in the system and sanitize the system as well. It is best to follow the manufacturer's instructions in your owner's manual or have a qualified water treatment service technician in order to maintain water quality.

If you require further information or wish to have your unit serviced and sanitized by a qualified Certified Water Technician from EcoWater Systems Calgary, use the contact us page on our website or click the link below. <http://ecowatercalgary.ca/eco-water-systems-calgary/>